FIXED ROUTE SERVICE GUIDE

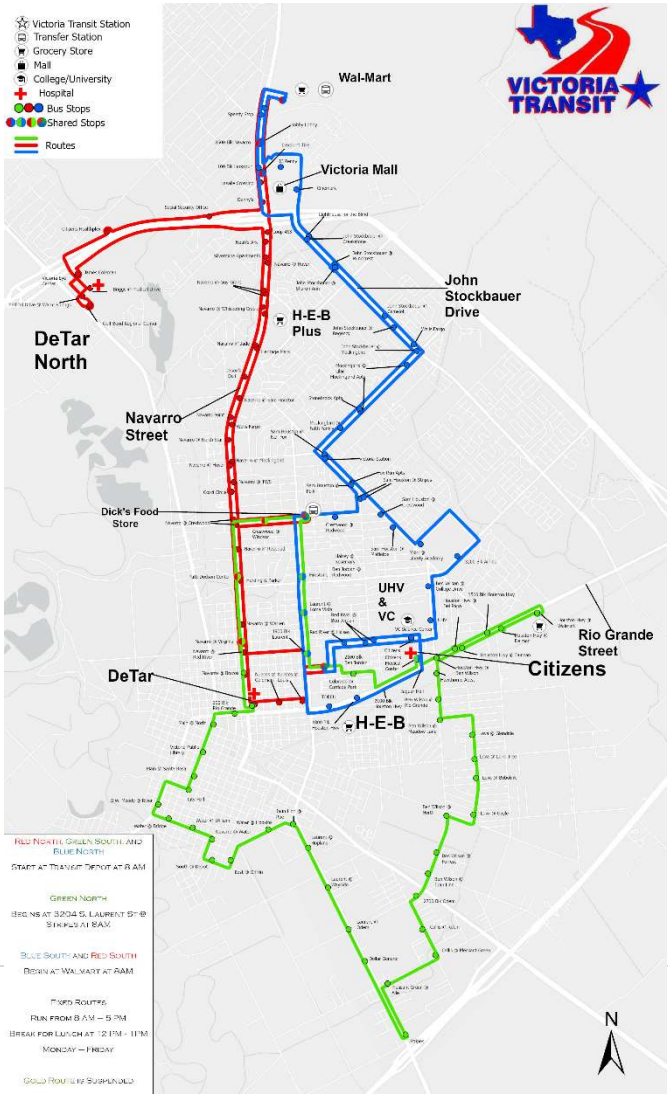
Services provided by:

Golden Crescent Regional Planning Commission
1908 N. Laurent, Suite 600
Victoria, Texas 77901
361-578-8775

Updated 5/2025

Fixed Route Maps

Fixed Route Colored Maps are available. The Fixed Route Maps include a listing of all designated bus stops and transfer stations. A map of the routes is below as an example. Maps can be obtained at our office or online.



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Our Mission:

"To provide safe, courteous, and reliable transportation services in a cost-efficient manner."

Disclaimer:

This guide is only a source of information and serves as guidelines outlining Golden Crescent Regional Planning Commission's Victoria Transit Para Transit Service. It is not intended to cover all situations or is it a legally binding document. Although efforts are made to make corrections as needed with subsequent printings, contents are subject to change with little or no notice.

Updated 5/2025

FIXED ROUTE SERVICES

1.0 Introduction

As a public operator of transit services, the Golden Crescent Regional Planning Commission's (GCRPC) Victoria Transit provides ***"Fixed Route Services"***. These services are distinct from demand responsive services because they operate on prescribed routes according to a fixed schedule. Individuals who wish to ride a fixed route service board at a bus stop and then disembark at another stop or station along the route.

Riding Victoria Transit is easy, convenient, and affordable. Victoria Transit takes you to work or play anywhere in the Victoria Area. This guide has important facts that make planning your trip simple.

2.0 Types of Service

Victoria Transit provides a weekday Fixed Route Service within the city of Victoria.

3.0 Fixed Route Services

3.1 Hours and Days of Service and Service Area

Victoria Transit provides a day fixed route system Monday through Friday from 8:00 am to 5:00 pm for all members of the public. Wheelchair accessible vehicles are available to assist in transporting people with disabilities.

Victoria Transit's Weekday Fixed Route service consists of three (3) routes which operate North and South bound by over 160 scheduled bus stops. These routes serve key areas to various destinations within the city limits of Victoria. The routes are approximately every 30 minutes, beginning at 8:00 am and ending at 5:00 pm, except for the lunch hour from 12 pm to 1 pm.

Red Line (North)
Blue Line (North)
Green Line (South)
Begin @ Transit Depot
Brazos Street Side @ 7:00 am

Green Line (North)
Begins @ 3204 S. Laurent St. @ Stripes @ 7:00 am

Blue Line (South)
Red Line (South)
Begins @ Walmart (Navarro) @ 7:00 am

As a result of a public participation process in 2001, GCRPC began planning to implement Fixed Route Service and provide paratransit service. Based on public comments it was decided that GCRPC would include the entire city limits of Victoria as its

service area for paratransit service except when legal prohibitions prevent service. Paratransit service is available Monday through Friday, from 8:00 am – 5:00 pm the same service days and hours our Fixed Route Service operates. *(See Para Transit Service Guide for Eligibility.)*

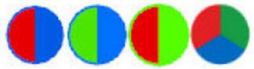
To schedule ADA Para Transit Job Access Service please contact the Victoria Transit office at 361-578-8775 one day in advance between the office hours of 8:00 am to 5:00 pm, Monday through Friday. *(See Para Transit Service Guide for Eligibility.)*

3.2 Guide for Using Fixed Routes

The Fixed Route Map provides the following information:

- Identified stops with colored circles, see examples for the weekday line below.

- Stops that are served by more than one route are multi-colored circles.



- Each of the routes are color-coded for easy identification in Red, Blue, and Green for Fixed Routes.
- Routes are approximately thirty (30) minutes in length.
- There are several Transfer Stations on each route and are indicated by an ★ symbol.
- Transfer tickets are to be used only at transfer stations.
- All passengers must have the correct change.

3.3 Fares

Each Fare indicated is a one-way trip.

	One (1) Un (1)
Under 5	Free
Youth (5-17)	$0.75
Adult (18-59)	$1.50
Senior (60+)	$0.75
Medicare	$0.75
Individual with a Disability	$.075

Fares for Personal Care Attendants and Companions

When a personal care attendant (PCA) accompanies a rider, the PCA will not be charged a fare. However, Victoria Transit will charge a companion rider the same fare we charge the rider. Please have correct change.

3.4 How to Plan Your Trip

The following steps will help you plan your trip:

- Look at the Bus Route Map
- Determine your direction of travel.

- Select route schedule that matches your direction of travel
- Look down the column corresponding with your travel route to pinpoint your departure keeping in mind that all routes run approximately every 30 minutes for scheduled bus stops.
- Arrive at the bus stop five to ten minutes early. All bus stops are clearly marked.
- When the bus is approximately one block away from your stop, signal the driver to stop by pulling the cord above the window, stop chime button or verbally inform the driver.

3.5 Transfer Guidelines

A transfer is free, but non-transferable to another person. Request a transfer upon paying a fare to the bus operator (Note: You may not receive another transfer ticket after using a transfer in place of fare). Transfers may not be issued by the Operator after a customer has taken a seat. A transfer is valid on all routes (in any direction) including the route or route pair from which it was issued. A transfer is valid for one route change. Transfer tickets are to be used at transfer stops only.

3.6 Riding Rules for Your Safety

1. Please do not cross in front of or behind the bus. Use traffic lights and crosswalks when possible. Traffic does not stop for transit buses.
2. Do not stand in front of the white standee line on any transit bus.
3. Remain seated until the bus has completely stopped.
4. Please watch your step while entering or exiting the bus. Use handrails when provided.
5. Do not enter or exit the bus with a child in a stroller. Strollers must be folded.
6. To ensure room for other passengers, each passenger boarding the bus can take packages that can be carried on & off the bus in one (1) trip. The packages should be placed on the passenger's lap or under the seat so as not to block the aisle.
7. Please secure personal items while on the bus.
8. Do not stand while holding packages or babies.
9. Please do not talk to the driver while the bus is in motion. Never yell at the driver to "STOP THE BUS". Use the "Stop Requested" button or cord, if provided or let the driver know upon boarding.
10. Please do not stand on the edge of the curb while waiting for the bus.
11. Caution: Sleeping passengers may be injured by unexpected movements of the bus.
12. Passenger stops are only permitted at designated locations. Passenger stops are not permitted in construction zones.
13. Use handrails at all times as the bus may be required to stop quickly. Please do not swing from the handrails.
14. Weapons, explosives, car batteries, flammable liquids and other hazardous materials are not permitted on the bus.
15. Do not sit or stand in the stairwell.
16. All passengers are to buckle up for safety.

Wheelchair Definition

A wheelchair is defined as a "mobility aid belonging to any class of three or more-wheeled devices, usable indoors, designed or modified for and used by individuals with mobility impairments, whether operated manually or powered."

4.0 Lift and Ramp Access

Passengers who use wheelchairs or similar mobility devices will find lift access to buses throughout the service area. The international access symbol is displayed on every accessible

vehicle. Inboard and outboard facing wheelchair and mobility aid users on the lift are permitted unless there is a safety concern or direct threat to safety.

4.1 Boarding Separately from a Wheelchair and Standees

Some riders may be able to board separately from their wheelchairs to avoid having their combined weight exceed the design load of the vehicle lift. Standees are permitted on the lifts. However, Victoria Transit will not assume the controls of power wheelchairs to assist riders with boarding vehicles. Providing assistance with a power wheelchair falls under the category of attendant-type services, therefore a rider may need to bring a personal care attendant (PCA) to assist them.

5.0 Seating Access

The seating at the front of the bus is reserved for the elderly, and/or passengers with disabilities. Each bus also has designated seating areas for people in wheelchairs.

6.0 Seat Belt and Shoulder Harness Use

Victoria Transit requires all riders to use their seat belts when sitting in vehicle seats. For each wheelchair user or other mobility device the rider is required to use the seat belt and shoulder harness unless a rider presents documentation that using seat belts and shoulder harnesses would pose a health hazard and allow that rider to travel without a seat belt and shoulder harness.

7.0 Calling Out Stops

In accordance with the Americans with Disabilities Act of 1990 (ADA), all operators on fixed route services announce stops as follows:

- Major stops/time points along the route

- Transfer locations and routes which serve them.
- Major intersections
- Stops upon request.

This service provides any passenger with information and orientation along the route and throughout the service area.

8.0 Service Animal Policy

ADA defines a service animal as any guide dog or other animal individually trained to aid an individual with a disability. If they meet this definition, animals are considered service animals under the ADA regardless of whether they have been licensed or certified by a state or local government. Therefore, it is a requirement of all staff to allow service animals aboard all transit vehicles or facilities. A customer with a service animal cannot be segregated from other customers and the service animal must be permitted to accompany its owner on the vehicle or in a facility. However, service animals may not block aisles or exits or otherwise interfere with other customers reaching them.

9.0 Oxygen Supplies

A passenger may bring a portable medical oxygen supply on board a vehicle. The oxygen cylinder shall be labeled with the manufacturer's instructions and precautions and be free of cracks and leaks. If a cylinder is dented, gouged, or pitted you will not be allowed to board the vehicle with the damaged oxygen supply. We reserve the right to limit the number of cylinders transported as practicable. Portable oxygen cylinders shall be transported upright and secured. "Secured" means the cylinder is not moving around in the vehicle.

10.0 Securement Systems

Victoria Transit will use securement systems to secure wheelchairs in designated securement areas only. We may ask a rider to

transfer to a vehicle seat if the wheelchair or other mobility device cannot be secured satisfactorily, however we will not deny a rider on the grounds that the device cannot be secured or restrained satisfactorily.

11.0 Other General Assistance

Vehicle Operators are trained to meet the needs of passengers with disabilities by assisting passengers when getting on and off buses.

- Fare Handling: A passenger can request the vehicle operator to handle the fare for a passenger with a disability who is unable to reach or insert the fare in a fare box. However, the vehicle operator will not reach into any rider's pockets, purses, or backpacks.
- Personal Care Attendant (PCA): While PCAs may travel with a passenger with a disability, Victoria Transit is not responsible for providing a PCA to meet the needs of passengers with disabilities on paratransit or fixed route trips.
- Luggage and Packages: To ensure there is room for other passengers, each passenger boarding the bus may take as many packages as can be carried on and off the bus in one trip.
- Hand-Carrying: Vehicle Operators will not lift a passenger out of his or her mobility device to transfer to a vehicle seat. Such assistance is a matter for the passenger or PCA.

12.0 Providing Title VI Language Access

Victoria Transit as a recipient of Federal funds has an obligation under Title VI of the Civil Rights Act of 1964 for ensuring individuals with limited English proficiency (LEP) can access

information on our Fixed Route Service visit our website at www.gcrpc.org or call our office.

13.0 Access to Information

All information about the process, materials necessary to apply for eligibility, and notices and determinations concerning eligibility are available in written communication, unless alternative formats for vital service information are requested by the rider. Information can all be accessed by visiting our website at www.gcrpc.org or you can call our office.

14.0 Articles Permitted on Vehicles

The following articles may be carried on transit vehicles providing such articles are not permitted to remain in a location where they will interfere with the entrance, exit, or free use of the aisles by passengers, or with the safe operation of the vehicle and shall be secured:

- Carriages and strollers- Baby carriages or strollers may be carried only when folded.
- Carts- Personal shopping carts may be carried on board so long as they do not block the aisle.
- Walk aids and stand-up walkers- Passengers with walk aids will be permitted to board transit vehicles at any time. It is preferred that walkers be folded so as not to interfere with the free use of the aisle.
- Bicycles are permitted and must be secured by the passenger on the Bus Bike Rack. (If the bike rack is available)

15.0 Articles Not Permitted on Vehicles

The operator should exercise judgment concerning the overall safety of all passengers. The following items represent potential hazards and may be prohibited:

- Fishing poles that are not safe (the pole is assembled and /or hooks are attached)
- Sharp objects or instruments
- Gasoline or other hazardous materials
- Explosives
- Furniture
- Non-folding baby carriages
- Large bundles that will obstruct the aisle.
- Bundles or bags that are leaking.
- Weapons- No person shall carry on or about his person a handgun/firearm unless holstered and legally licensed to do so. In addition, no person shall carry any club, explosive weapon, knife, knuckles, hoax bomb, chemical dispensing device, or dangerous weapon in a TRANSIT vehicle.
- A handgun is defined as follows: Any firearm that is designed, made, or is adapted to be fired with one hand. Whether or not such handgun is concealed and carried in accordance with regulations concerning concealed carry in Texas.
- A "knife" which means a knife with a blade over five inches long, and hand instrument designed to cut or stab another, a dagger, dirk, stiletto, bowie knife, sword, or spear.

16.0 Disorderly Conduct

No person shall commit any act or engage in any conduct constituting disorderly conduct in a vehicle. The term "disorderly conduct" includes but is not limited to the following:

- Abusive, indecent, profane, or vulgar language which by its very utterance tends to incite an immediate breach of the peace.
- A noxious and unreasonable odor created by chemical means.
- Abuse or threats to a person in an obviously offensive manner.
- Fighting with another.
- Discharge of a firearm.
- Display of a firearm or other deadly weapon in a manner calculated to alarm.
- The exposure of a person's anus or genitals which is reckless concerning others who may be present and who may be offended or alarmed by such an act.
- An offensive gesture or display which tends to incite an immediate breach of the peace.
- Unsanitary health conditions and/or personal hygiene including but not limited to bodily fluids, open wounds and any types of blood borne pathogens may be grounds for ridership denial.

Victoria Transit will, in the event of any violation of its policies or rules, enforce the following as appropriate.

- Removal of Passenger
- Denial of Services
- Criminal Prosecution

17.0 Drugs

No person shall possess or use any narcotics or drugs; offer to another person any narcotics or drugs; or possess any drug paraphernalia in a vehicle.

18.0 Food and Beverage
No food or beverage will be consumed on the vehicles, except for those passengers who require food or beverages due to a health condition. In addition, any drink or food brought on shall be in a covered container.

19.0 Intoxication
We will transport individuals who are too impaired to drive. However, we reserve the right to refuse service to any intoxicated person who displays disorderly conduct.

20.0 Clothing and Shoes
No person shall enter or remain in a vehicle without appropriate clothing that does not properly cover the upper and lower portion of the body. No person shall enter or remain in the vehicle without shoes or sandals on both feet. The driver reserves the right to refuse service to anyone not properly clothed.

21.0 Circumstances Beyond Our Control
There may be situations that arise beyond our control in which services may be delayed or disrupted. These situations include inclement weather, unpredictable traffic delays (road closures, accidents), and occasional vehicle breakdowns. Victoria Transit has readily available backup capacity that allows for rapid response when breakdowns occur. It is not possible to plan for all conditions that disrupt service; however, we can adjust schedules accordingly.

22.0 Loading and Unloading
Transit drivers are STRICTLY PROHIBITED from entering a home to assist passengers. The drivers are responsible for the safe loading, securing, and unloading of all passengers including users

of wheelchairs or other mobility devices. If you need help beyond what the drivers are allowed to perform, you should make arrangements for a companion to accompany and assist you.

23.0 Litter
No person shall dispose of, allow, or permit the disposal of litter in a vehicle.

24.0 Nuisances
Any unreasonably loud, disturbing, or unnecessary noise which causes material distress, discomfort, or injury to persons of ordinary sensibilities in a vehicle is hereby declared to be a nuisance.

25.0 Obscene Display or Distribution
No person shall intentionally or knowingly display or distribute an obscene photograph, drawing, or similar, visual representation, or other obscene material or reckless display or distribute such material when a person is present who will be offended or alarmed by the display or distribution.

26.0 Smoking
No person shall smoke on any vehicle.

27.0 Spitting
No person shall spit on any vehicle.

28.0 Explanation of Rules Regarding use of Transit Services

CONCERNING REASONABLE ACCOMMODATION AND JUDICIAL ENFORCEMENT

In general, the intention of the rules, regulations, procedures, and guidelines concerning the use of the transit system is not to punish the passengers for failure to abide by these, but rather, to offer them a reasonable opportunity to comply with these in order to promote and secure a safe and orderly system where the rights of our ridership and staff are protected. With this in mind, the following topics will be addressed for clarification:

DISORDERLY CONDUCT: This conduct implies that reasonable public order is not being maintained. The words "immediate breach of the peace" is also significant. For example, abusive, indecent, profane, or vulgar language uttered on the bus does not necessarily constitute an immediate breach of the peace. Consider the context of the language as well, for example a person hitting their foot against a chair leg may cause them to exclaim a curse. This would not be considered disorderly conduct. However, an individual being loud, playing music at a unreasonable volume, repeatedly harassing individuals, engaging in

threats, or engaging in any type of aggressive behavior would be considered disorderly even without vulgar language.

This regulation also applies to any sort of hand gestures used to aggravate or incite violence.

Another example of disorderly conduct would be the display of a firearm or deadly weapon with the intent to strike fear into the minds of the observers. On the other hand, if a passenger was to unintentionally expose a legally concealed handgun and a driver was to observe it, this would not necessarily be an act of disorderly conduct.

INTOXICATION: Generally, when intoxication is mentioned, the first thing that comes to mind is the use of alcohol. Intoxication as applied here can also include the use of other drugs, and products, such as paints and aerosols. The point that must be remembered is we cannot simply claim, say, or tell a person that they are intoxicated. That is a medical condition to which we are not authorized or equipped to determine.

On the other hand, we can tell a person they appear to have had too much to drink. In addition, the key word is "consume". Observed consumption of these items would be considered a violation. Here, in this passage as well as the remainder of this document, our intention is to deal with behavior, not the reason for the behavior.

LITTER: The intention of this guidance is meant for those people who intentionally deposit litter as defined; who purposely deposit litter on the bus or who refuse to pick it up after notified. It is not meant for persons who unintentionally or absent-mindedly drop or leave item, especially infants and small children.

NUISANCES: Persons, who by their behavior, agitate or aggravate other passengers are considered to be nuisances. Examples of these behaviors include : Shouting, playing audio from personal devices through a speaker, or repeatedly trying to engage another passenger in conversation who has repeatedly declined. Keep in mind that there is a

reasonable standard that passengers should be kept to for example passengers are more than welcome to converse with each other so long as they keep it to a volume that allows other to hear each other and do not drown out operator announcements.

OBSCENE DISPLAY OR DISTRIBUTION: One of the key words here is "obscene" and how its meaning is determined. The other key words are "intentionally or knowingly display". Obscene displays are those having a dominant theme taken which appeals to the prurient interest in sex, nudity, or excretions, and are patently offensive to prevailing standards in the adult community as a whole.

REFUSAL OF TRANSPORTION AND REMOVAL OF PASSENGERS:
Sometimes the transit provider may find it necessary to deny transportation to a passenger who refuses to abide by the rules, regulations, procedures, or guidelines. When doing so, drivers must not argue with passengers. They should politely inform passengers that their behavior or failure to comply is not acceptable. If the passenger does not comply, they should be informed that they are expected to comply with the rule or procedure in question. If the passenger still does not comply, the driver should inform them that continued refusal to comply could result in denial of service. They should be given a reasonable opportunity to comply. If the passengers refuse to comply, drivers should request help from the dispatcher at their first opportunity. In these situations, TRANSIT employees should never argue with passengers, but always return the responsibility for compliance back to the passenger. In any instance where a passenger is barred or denied transit service the instance must be documented. A proper and complete report must be filed by the driver, supervisor, or other employee involved. When attempting to remove passengers from the vehicle, drivers may request that the passengers leave the vehicle. Drivers shall seek assistance from the Dispatcher/Supervisor in removal of such passengers as necessary. Once again, a complete and proper report of such passengers is to be accomplished if the barring of such passengers from riding our vehicles, when necessary, is to be successful. Any notification of long-term denial

of service to passengers will be accomplished by the Operations Manager.

SHIRTS AND SHOES: The guideline is meant for those persons who are disabled to the point that they cannot wear a shirt or top. Some disabled or physically- challenged people who cannot control their body temperature and tend to overheat must sometimes remove their shirt to safely maintain their body temperature. When encountering this type of disability, transit employees should request politely that the person put on a top. If they reply they cannot because of a disability, we should respect their wishes whenever public decency will allow us to do so. The requirement for shoes on vehicles is intended for safety and health reasons.

29.0 Suspension Policy for Disruptive / Illegal Behavior

GCRPC has established the following procedure to handle passengers who violate the Rider Rules of Conduct and/or other violations and circumstances.

- **1st Offense** – GCRPC assigned staff will give the passenger a verbal warning and explanation of GCRPC policies and procedures.
- **2nd Offense** – GCRPC will deliver the passenger a written warning of the violation and the policies and procedures.
- **3rd Offense** – GCRPC will issue a certified letter referencing the violation and refusal of service. Refusal of service period will be determined by the Director of Transportation Services.

Passengers who demonstrate tendencies toward violent or destructive behavior through threats, verbal and/or physical behavior may have their transportation services suspended immediately at the discretion of the Executive Director and/or the Director of Transportation Services.

Passengers may appeal their suspensions or terminations by following the procedures outlined in the Appeals Process. The Executive Director and Transportation Director shall have the discretion to alter the penalty as dictated by circumstances.

30.0 Title VI Notice

Notice to Our Customers

Under Title VI of the Civil Rights Act of 1964, Individuals or organizations who believe they have been denied the benefits of, excluded from participation in, or subject to discrimination on the grounds of race, color, or national origin by any Transportation Service that the Golden Crescent Regional Planning Commission provides can file a complaint to:

Attn: Title VI Civil Rights Officer/Director
Golden Crescent Regional Planning Commission

1908 N. Laurent, Suite 600
Victoria, Texas 77901

If the Complainant is dissatisfied with the determination and/or resolution set forth by GCRPC, the same complaint may be submitted to the Texas Department of Transportation and/or the Federal Transit Administration (FTA) for investigation.

Attn: Public Transportation Coordinator
Texas Department of Transportation
1701 SPID, Corpus Christi, TX 78416

And/or

Federal Transit Administration Office of Civil Rights
East Building, 5 Floor-TCR
1200 New Jersey Ave., SE
Washington, DC 20590

Complaint Procedures and Forms can be obtained online by visiting our website at www.gcrpc.org *or* at the Victoria Transit/RTRANSIT Office at 1908 N. Laurent, Suite 600, Victoria, Texas 77901

31.0 Travel Training

Travel Training is a free, one-on-one training for people who want to learn to use our bus system. The benefits of traveling on the bus are many:

- Increase independence
- Supports an active life-style
- Reduces traffic congestion
- Helps protect the environment
- Provides greater access to your community
- Benefits the local economy

Training includes:

- How to plan your trip
- Ride specific routes
- Read and understand route maps and schedules
- Get to and from our bus stop
- Use the lift to board, include those with wheelchairs or other mobility devices
- Locate and transfer to other buses
- Get service information

32.0 Ongoing Public Participation

Victoria Transit continually strives to improve its Fixed Route Services. We need your feedback and welcome the participation of the general public or individuals with disabilities to serve on a committee or stakeholder group. Please contact the Transportation Coordinator for more information at 361-578-1587.

33.0 To File a Complaint about Services

If you have a concern or complaint about any services we provide, please call or write to us. Forms are available on-line or at our office. GCRPC prohibits discrimination based on disability and will comply with the Americans with Disabilities Act (ADA). We also prohibit discrimination based on race, color, or national origin (see Title VI information Section 29.0). Should your complaint concern title a disability please reference the complain procedures available both in the paratransit guide and on our website under ADA Title II Complaints/ Complaint Procedures.

What to Expect from GCRPC's Complaint Process

GCRPC strives to address all complaints promptly usually within 72 hours. The complaint will be documented, investigated and a follow up phone call or written communication outlining our findings will be

conducted. If the complaint is not resolved you may request in writing a formal hearing in which you can present your complaint. Your request must be in writing and presented within fifteen (15) days from our follow up call or written communication addressing our initial complaint. The hearing will be conducted within thirty (30) days following written receipt of your request for a hearing. The decision of GCRPC Executive staff shall be final and shall be communicated in writing to the complainant within five days from the conclusion of the hearing. All Complaints will be handled in a confidential and professional manner.

34.0 Lost and Found Items

Articles lost on vehicle and returned to Victoria Transit may be picked up at our offices at 1908 N. Laurent, Suite 600 from 7:00 am to 5:00 pm Monday through Friday.

Do you have trouble with English? Are you unable to speak, read, write, or understand English well? If so, you are Limited English Proficient (LEP). We have translated most of this guide in Spanish however if you need additional assistance please call our office.

¿Se le hace dificil el inglés? ¿Tiene dificultad para hablar, leer, escribir o comprender bien el inglés? Si es su caso, usted tiene un conocimiento limitado de este idioma (LEP por sus siglas en inglés). Por favor llamé el oficina para mas información en Español.

Notes

Give us a call for more information regarding any of the Transportation Services offered by Golden Crescent Regional Planning Commission

- Fixed Route Services
- ADA Complementary Paratransit Services
- Medical Transportation Services
- Rural Demand Response Services
- Commuter Services

VICTORIA TRANSIT

GOLDEN CRESCENT

Accessible Information

Victoria Transit strives to provide information to individuals with disabilities in accessible formats and technology, to enable users to obtain information and schedule services.

Victoria Transit provides:

- Information in large print.
- A website with schedule information: www.gcrpc.org
- Bilingual English/Spanish staff available.
- Staff are trained in the use of Texas Relay service. (711), which enables persons with hearing or speech disabilities to communicate with Victoria Transit.

Contact Us

Golden Crescent Regional Planning Commission
1908 N. Laurent, Suite 600
Victoria, Texas 77901
361-578-1587
361-578-8775
www.gcrpc.org

Equal Employment Opportunity Employer