

GOLDEN CRESCENT REGIONAL PLANNING COMMISSION (GCRPC) 9-1-1 PROGRAM

FY 2024-2025 PSAP REIMBURSEMENT PROCESS

Funded by the Commission on State Emergency Communication's 9-1-1 Program

Fiscal Years: 2024-2025

Dates: September 1, 2023, to August 31, 2025

Training Reimbursement

Provides reimbursement for training to Telecommunication Operators within the counties of Victoria, De Witt, Lavaca, Jackson, Goliad, and Gonzales. **Excludes Calhoun County.**

Current budget available for FY24: \$35,000.00

This grant reimburses telecommunicator training that has been previously approved by the Commission on State Emergency Communications. **See attachment of approved training.

The Commission on State Emergency Communications will reimburse for the following:

- 1. Reimbursement requests from local agencies for 9-1-1 training expenses including registration, materials, travel, and other training-related costs. Travel will follow GCRPC's travel policy.
- 2. Costs associated with the provision of TTY/TDD training.
- 3. Charges from local colleges or universities to provide telecommunicator training to 9-1-1 call takers.
- 4. Cost for training instructors, facilities, materials, or supplies contracted through the RPC.

This program budget will not reimburse for food.

Process for Training Reimbursement

Agencies requesting reimbursement will submit the following document for reimbursement no later than 30 calendar days after training is completed for reimbursement *:

- Name and address of who the payment should be remitted to
- 2. Name of person attending training
- 3. TCOLE number and title of training
- 4. Proof of completion of training (certificate)
- 5. Number of hours completed.
- 6. Beginning and ending date of training

- 7. Date and time of departure (if out-of-region training)
- 8. Data and time of return (if out-of-region training)
- 9. Proof of payment for registration (receipt that indicates the form of payment or copy of the check.)
- Proof of payment for lodging (copy of the hotel receipt)

^{*}Law enforcement agencies must submit requests and appropriate paperwork 15 calendar days prior to the end of the fiscal year. The end of the fiscal year is August 31st.



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PSAP Supply Reimbursement

Cost of materials used by the PSAP related to the handling of a 9-1-1 call that does not qualify as "equipment".

Examples:

- 1. Costs for general office supplies.
- 2. Printer paper and ribbons for the 9-1-1 status CPE printer.
- 3. CPE printer, keyboard, mouse, or other <u>individual</u> purchases as necessary.
- 4. Supplies and storage mediums for voice recorders.
- 5. Database or CPE router, if less than \$5,000.
- 6. Power supply (UPS, etc.), if less than \$5,000.
- 7. Paging systems which qualify as the most effective means of 9-1-1 call delivery. Note: Funding for pagers (receivers) is limited to necessary core responders. The actual cost of the pagers is not to exceed \$450 per pager.

Current Budget available for FY24: \$5,390.00

Process for Supply Reimbursement

Agencies requesting reimbursement will submit the following document for reimbursement no later than 30 calendar days after purchase of supplies. *

- Name and address of who the payment should be remitted to
- Proof of payment (check stub, voided check, or receipt)
- Proof of payment must be itemized to clearly indicate supplies purchased.

*Law enforcement agencies must submit requests and appropriate paperwork 15 calendar days prior to the end of the fiscal year. The end of the fiscal year is August 31st.

A REIMBURSEMENT <u>WILL NOT</u> BE PROCESSED IF ALL DOCUMENTATION IS NOT SUBMITTED AS DESCRIBED ABOVE.